

# Hi Marley Integration with Sapiens ClaimsPro for P&C Insurers



“

Hi Marley brings our client service to a new level. By integrating their solution, we're becoming more efficient and creating a better experience for our customers.”

- SVP of Claims

## Simplifying Adjuster Tech for Better Claims Communication

The Hi Marley integration with Sapiens ClaimsPro optimizes the claims process for carriers using P&C CoreSuite. Adjusters can now manage Hi Marley cases directly within their ClaimsPro system, saving time and creating better experiences for policyholders.



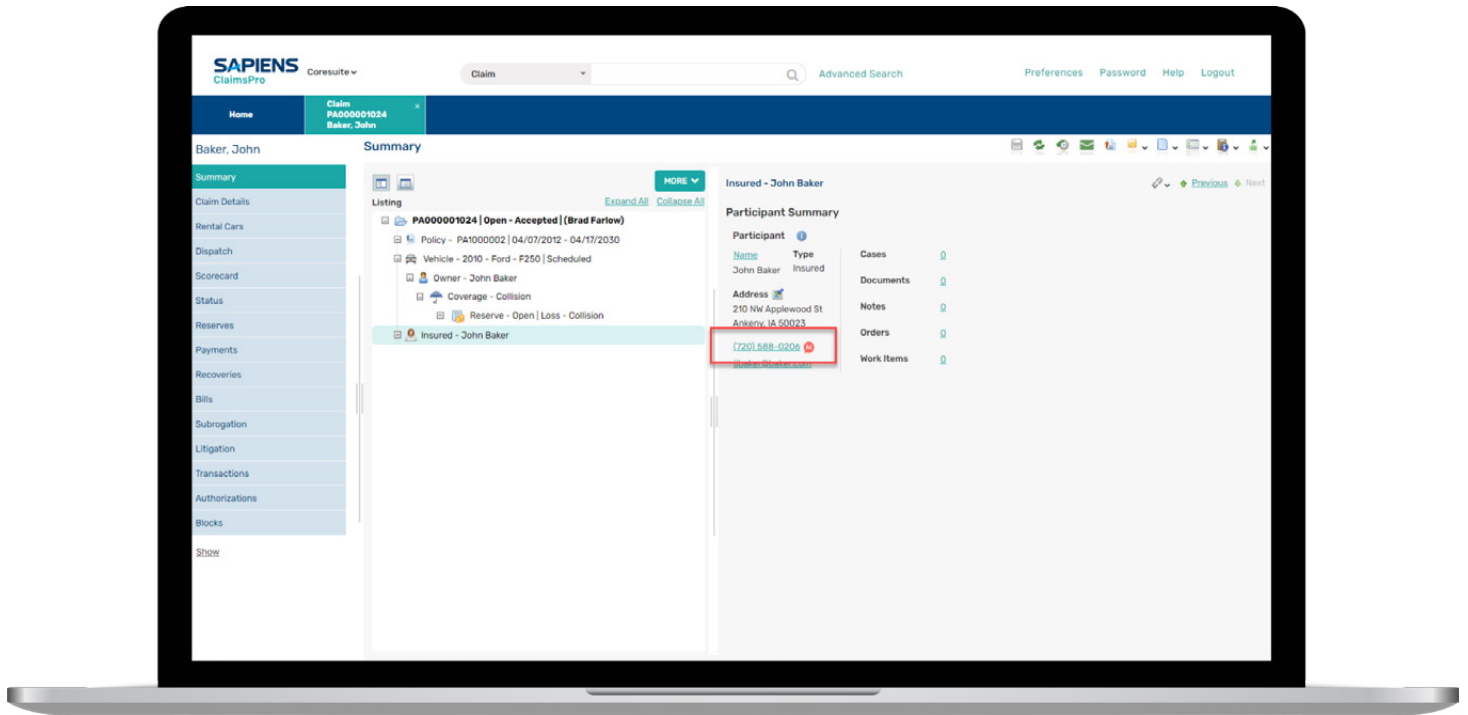
With Hi Marley, carriers can quickly respond to policyholders via text, improving claims cycle times, reducing costs and elevating customer satisfaction.

## Our Integration Helps:

- **Reduce System Complexity:** Cut down steps between systems with single-click Hi Marley case creation and straightforward adjuster assignment/reassignment actions, all within ClaimsPro.
- **Enhance Compliance:** Ensure TCPA regulations are met by capturing opt-in status directly in ClaimsPro.
- **Boost Adjuster Efficiency:** Enable adjusters to work smarter with message templates, scheduled messages, mobile number verification and language translation features.
- **Keep Transparent Records:** Record all Hi Marley conversation details in ClaimsPro, including message logs, media files and PDF transcripts upon claim closure.

## A Glimpse Into Sapiens ClaimsPro

With Hi Marley's Sapiens ClaimsPro integration, adjusters have the advantage of Hi Marley functionality directly in their ClaimsPro system. Operators can create cases and document compliance information to create a seamless experience for all parties.



“Claims is a tough job – anyone who’s done it knows it’s busy. Time management and organization are key. **Hi Marley is a wonderful tool to assist with these essential skills** in the claim-adjusting world.”

**VP of Claims, Key Risk Management Services**

**Contact us today to learn more or start your free trial.**



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