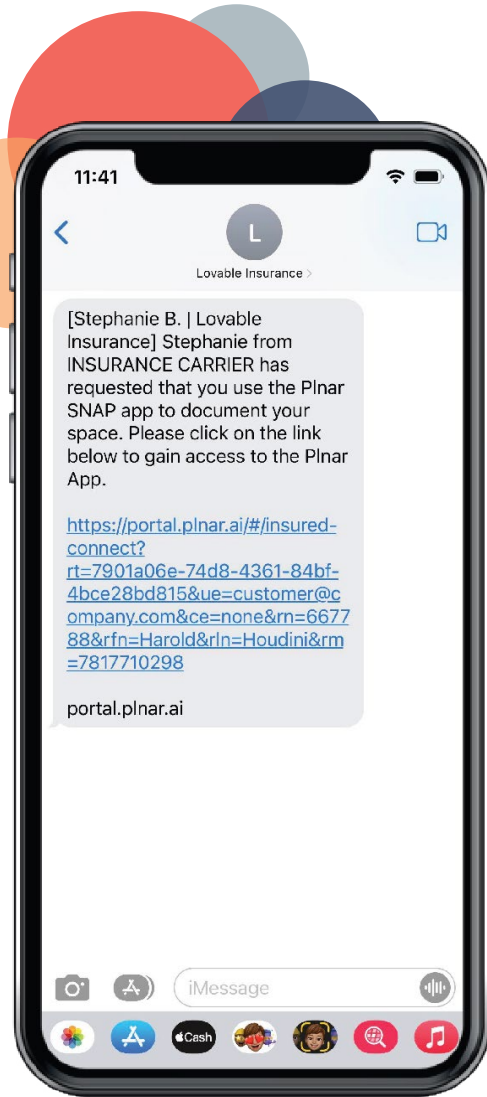






# Hi Marley and Plnar Integration

Streamlining Claims for a Quicker, More Efficient Settlement



## Integration Benefits

-  Maximize efficiency by keeping the Plnar conversation in the Hi Marley text thread
-  Easily follow-up on the Plnar project within Hi Marley
-  Keep claimants informed every step of the way with seamless, clear communication
-  Reduce the overall cycle time of the claim

## Eliminate Friction Throughout the Claims Lifecycle

The Hi Marley Insurance Cloud integration with Plnar enables carriers to communicate with policyholders using SMS messaging throughout the claims process.

Once a customer has opted-in to texting, Hi Marley adjusters can select a pre-configured Plnar message template with a Plnar project link to send to the claimant. Using the project link, the claimants can then complete image and video capture of their interior loss in the Plnar Snap App to generate a complete set of data and fully measurable, interactive 3D models and 2D plans.

## Accuracy, Efficiency and Speed for All Parties

Designed with a seamless policyholder experience in mind, customers are delighted with ease of communication and faster claim settlement. A contactless option for documenting interior damage, combined with two-way text messaging, will leave a lasting positive impression on policyholders. And for adjusters, a means for virtual claim triage combined with conversation initiation and easy follow-up via text enables increased transparency, efficiency and communication.



To learn more, visit [www.himarley.com](http://www.himarley.com)!

One joint customer saw a 2.4-day reduction in cycle time after only 60 days of using Plnar with Hi Marley message templates.