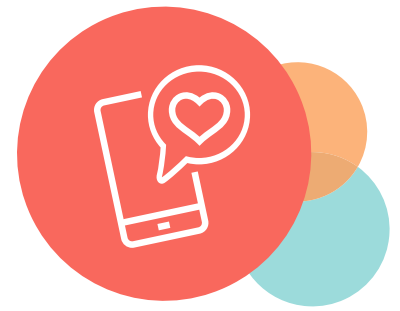








# Hi Marley Integration with Guidewire ClaimCenter



A communication platform built for the insurance industry.

## The Seamless ClaimCenter Integration Allows Adjusters to:

-  Initiate text contact
-  Enable SMS opt-in/opt-out
-  Share real-time claim status
-  Save conversation transcripts as part of claim file
-  Automate assignment/reassignment communication
-  Sync closure of the claim and conversation.

## Changing the Conversation in Insurance

Designed by insurance pros for the insurance industry – we know what carriers need. Hi Marley delivers a seamless and modern communication experience - representatives interact through our web-based application while customers communicate through a simple text stream.

77% of Hi Marley's customers who have Guidewire are integrated with Hi Marley to maximize the efficiencies of the platform in a wholistic solution with ClaimCenter.

## Why it Matters

People want to text with their service providers. We created the first conversation platform for insurance carriers to reach customers via text - streamlining communication, automating processes and providing new ways to reach customers. Hi Marley delivers a better customer experience, driving increased customer retention while reducing costs and cycle time.

## Making Insurance Lovable








Hi Marley provides a better way for customers to experience insurance. With our deep-rooted insurance backgrounds, we know the problems that exist and are committed to solving them. We work alongside insurance carriers to elevate the customer experience.

Contact us today about a demo or starting a free trial.

"From the first time we saw Hi Marley, we knew we wanted to integrate with our Guidewire ClaimCenter application and the integration went smoothly. Insureds calling in a claim often get the invite to text before the call ends; our customers are pleasantly surprised. The powerful combination of the two platforms made automated status updates doable. These messages keep our insureds informed consistently and improves the efficiency of our adjusters."

 **QBE**  
**JOSEPH LIEDTKE**  
VP Integration  
Transition Oversight



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Hi Marley is the intelligent communication platform for the insurance industry. Built by people who know and love insurance, the platform enables hassle-free texting across the entire ecosystem, empowering insurance professionals and delighting policyholders. Hi Marley's industry leading analytics deliver novel insights that fuel continuous improvement. The solution is built for the enterprise - fast to deploy, easy to use and seamlessly integrates with other core systems. Hi Marley is empowering the world's leading insurance carriers to reinvent the customer and employee experience. Learn more at [www.himarley.com](http://www.himarley.com).